

On Wednesday, 8 May, we are carrying out essential works to install new street lighting and mobility scooter charging points at 9, 65, and 104 Cedar Court/ Street.

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If you would like this information in another language, in large print, Braille, Easy Read, on tape or disk or in British Sign Language (BSL), please ask us. You can call us on 0808 143 2002 or email contactus@qcha.org.uk

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Jeśli chcą Państwo uzyskać informacje w innym języku, wielką czcionką, alfabetem Braille'a, w formie Easy Read, na taśmie lub dysku bądź w Brytyjskim Języku Migowym proszę skontaktować się z nami telefonicznie na numer 0808 143 2002 lub wysłać wiadomość na contactus@qcha.org.uk

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਜ਼ਬਾਨ, ਮੋਟੀ ਲਿਖਾਈ, ਬ੍ਰੇਲ, ਸੈਖ ਦੇ ਨਾਲ ਪੜ੍ਹਨ ਵਾਲੇ ਨਮੂਨੇ, ਟੇਪ, ਡਿਸਕ ਜਾਂ ਬ੍ਰਿਟਿਸ਼ ਸਾਇਨ ਲੈਂਗੂਏਜ (ਬੀ ਏਸ ਐਲ) ਦੇ ਵਿਚ ਚਾਹੀ ਦੀ ਹੈ ਤੇ ਕ੍ਰਿਪਾ ਕਰ ਕੇ ਸਾਡੇ ਨਾਲ ਗੱਲ ਕਰੋ। ਤੁਸਾਂ ਸਾਡੇ ਨਾਲ ਫੋਨ ਨੰਬਰ 0808 143 2002 ਤੇ ਗੱਲ ਕਰੋ ਜਾਂ ਫਿਰ ਸਾਨੂੰ contactus@qcha.org.uk ਤੇ ਈ ਮੇਲ ਘੱਲੋ।

اگر آپ کو یہ معلومات کسی دیگر زبان، بڑے پرنٹ، بریل، آسانی سے پڑھے جانے والے نمونے، ٹیپ، ڈسک یا برٹش سائن لینگویج (بی ایس ایل) میں چاہیے تو براہ مہربانی ہم سے بات کریں۔ آپ ہم سے فون نمبر 0808 143 2002 پر بات کریں یا ہمیں contactus@qcha.org.uk پر ای میل بھیجیں۔

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ELECTRICAL SUPPLY WORKS TO CEDAR COURT/ STREET ON 8 MAY 2024

HOW IT WILL AFFECT YOU
AND HOW TO PREPARE

To allow the works to take place, each building will lose the electricity supply to its common areas and to the water supply pumps to homes for around one and a half hours.

 **THE POWER SUPPLY WILL BE SWITCHED OFF IN EACH BUILDING AS FOLLOWS:**



9 Cedar Court
10am to 11.30am



65 Cedar Court
11.30am to 1pm



104 Cedar Street
1-2.30pm



WHAT WILL HAPPEN?

During the one and a half hours of the works:

- Common areas lighting will be switched off, but emergency stairwells lighting will be on
- Lifts can't be used
- You can use the stairwells to access your home
- Door entry and home intercom systems will be turned off
- Pumps that supply water to your home will also be turned off- so there'll be no water to cook, bathe, wash clothes or flush toilets



It's especially important that you do not try to use any hot water during the works as this could burn out the system's element.



The heating system and lighting/ electrical socket supply in your home will work as normal.

HOW CAN I PREPARE?

BEFORE THE POWER OUTAGE:

- Tell any visitors, services or deliveries you expect about the date and time of the power outage in your building so that you can make different arrangements if necessary.
- Let any health or care providers you expect on 8 May know about the date and time of the power outage as well. Remember - the lifts and home intercom system won't work for one and a half hours.

ON THE DAY OF THE POWER OUTAGE:

- Before the power is turned off, fill any kettles, pots and pans with water so that you have enough to see you through the two hour period.
- Make sure all of the taps in your home are turned off before the power goes off.
- This will prevent flooding when the power to the water pumps is turned back on.
- It's especially important that you do not try to use any hot water during the works as this could burn out the system's element.

QUEENS CROSS STAFF WILL BE ON HAND DURING THE DAY OF THE WORKS TO OFFER YOU ADDITIONAL SUPPORT AND ADVICE SHOULD YOU NEED IT.

And if you have any questions about the works or have any concerns before they take place, call us on **0808 143 2002** or email us on **contactus@qcha.org.uk**