



Queens
Cross
Housing
Association

ICE ENERGY®



Using your heating system

1. Temperature buttons

Use the   buttons to adjust your home's temperature up or down by 2.5°C. This can be done in automatic mode , or in manual mode .

If the light is **red**, your living room has reached the target temperature.

If the light is **flashing red**, this means there's a system error. If you see this, please contact Queens Cross on 0808 143 2002.

2. Navigation buttons

Use the   buttons to navigate the LED light around the control panel to select different modes.

3. Status light

The light underneath the  is the status of your system.

If this light is **green**, your system is working to reach the target temperature.



4. Automatic mode

Select  to set your system to automatic mode. This is the recommended setting.

In automatic mode, your system works to keep your home at 21°C. This temperature is measured by the thermostat in your living room. When your living room reaches 21°C, your heating system will switch off, turning the status light **red**.

If you'd like the room warmer or cooler, you can adjust the temperature up or down by 2.5°C using the   buttons.

If you adjust the temperature up or down, it will stay at the new temperature until:

- You adjust it back to 21°C
- or
- The living room reaches your chosen temperature. The system will then switch off.
- or
- at either 6am or 10pm when it will automatically reset to 21°C.

5. Manual mode

Select the  to use your heating in manual mode.

In manual mode, your system will stay at the temperature you chose until you quit manual mode. This can be done by moving to automatic mode  (or by selecting the  button).

If you select a temperature in manual mode, your heating will stay at the temperature you chose and will not automatically reset to 21°C at 6am or 10pm.

Cooling mode

The cooling setting  is not available on your system so please do not select this mode.

Off button

Selecting  will shut down your heating system completely. It's recommended that you don't switch off your heating system, unless your home will be empty for a long period of time, for example if you go on a summer holiday.

Keeping the system at a constant temperature is a more cost effective way to run your heating. Reheating your home after the system has been shut down completely requires a large amount of energy.

Get in touch

If you have any questions about your new heating system, you can call Queens Cross Housing Association on 0808 143 2002 or email us on contactus@qcha.org.uk