

Resident Task Force

Tenant Inspection Action Plan – Westercommon Maisonettes and Panmure Gate

Date and Time of Inspection: Wednesday 30 August 2017 at 10.30am

Areas inspected: Westercommon Drive, Panmure Street and Panmure Gate

Inspected by: Liz Campbell, David Horner(CIG Members), Robert Alston, Christine Wilson, Colin Thomson, Sally O'Donnell (Resident Task Force Members), Tracy Hamill, (Neighbourhood Manager), Richard McLean, (Technical Officer) and Jacqui Mills, (Performance and Customer Engagement Officer).

Action No.	Issue Raised	Action	Update/Status –	Timeline and target	Responsible Officer
1.	5 Westercommon Drive (upper maisonettes) – clean gutters – vegetation growing above houses 7 and 8 at the front.	Query whether gutters can be cleared as part of cyclical works	Line no. 478680 raised on 31 August 2017	Complete 14/9/17	Jimmy McKinlay, Technical Officer
2.	27 Westercommon Drive – Members raised concerns about the look of the maisonettes at Westercommon Road/Drive in particular the common close and upper bannisters. Is it possible to upgrade the	Neighbourhood Manager, Tracy Hamill advised she would raise this with the Head of Asset Management.	John advised that this is on his action list for this year and he will assess options. He will discuss costs of painting fencing and bannisters with the Head of Technical Services, Peter O'Brien.		John Boyle, Head of Asset Management

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	tenants' canopies and fencing and leave the owners?				
3.	27 Westercommon Drive – 2 slabs at entrance are bevelled causing potential trip hazard.	Re-level ½ slabs at front entrance – potential tripping hazard	Line no. 478681 raised on 31 August 2017	Complete 08/09/17	Richard McLean, Technical Officer
4.	94 Panmure Gate – gap in wall at controlled entry system	Raise line to re-cement hole above controlled entry panel at the brickwork	Line no. 478683 raised on 31 August 2017	Complete 08/09/17	Richard McLean, Technical Officer
5.	94 Panmure Street – uneven slab at close posing a trip hazard	Re-level slab at front entrance – potential tripping hazard (sheltered tenants in this close)	Line no. 478682 raised on 31 August 2017	Complete 08/09/17	Richard McLean, Technical Officer
6.	94 Panmure Street – screed at first floor stairwell is warped.	Check if screed can be renewed or repaired.		Screed falling off removed and await further repair if necessary. 08/09/17	Richard McLean, Technical Officer
7.	94 Panmure Street – close painting is worn and due for repaint. Members queried	Check if new colour scheme for the close will be open for tenant consultation.			John Boyle, Head of Asset Management

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	whether QCHA will consider an alternative colour to magnolia to ensure longer wear.				
8.	Leny Street development – grass verge overlooking the main road at Panmure Gate is overgrown with weeds and members queried the possibility of cultivating this with greenery and wildflowers.	Check with Niall McKinnon whether QCHA have responsibility for this area and whether anything can be done to enhance its appearance.	Niall emailed to advise of this.		Niall McKinnon, Head of Development
9.	4 Panmure Gate – Ivy at back court requires attention. Majority of the Ivy plants have been well maintained but a couple have withered.	Replace two Ivy plants.			Richard McLean, Technical Officer
10.	Panmure Gate – Public litter bin missing	Tracy is reporting to GCC.	Reported to GCC and receipt received 08/09/17		Tracy Hamill, Neighbourhood Manager

Overall Neighbourhood Rating – **Fairly Good** – 6 in attendance overall: 2 Westercommon CIG Members and 4 Resident Task Force Members